

Resourcing the Canterbury **Reconstruction**

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Who are we? – Resilient Organsiations

Past research – Resourcing post-disaster reconstruction

- Australian bush fires
- Implications for Canterbury rebuild

Recres project – Recons Resourcing

- What we found?
- Why and how you can take a part?





The Resilient Organisations Research Group

- "Building more resilient organisations, able to survive and thrive in a world of uncertainty, through research and practice"
- A multi-disciplinary team of 17 researchers and practitioners from around New Zealand
- A synthesis of engineering and business disciplines





The programme integrates the *planning*, *prioritisation* and *deployment* and *legal issues* faced by New Zealand institutions.

The programme is divided into three inter related objectives:

- 1. Organisational planning for hazard events
- 2. Prioritisation and deployment of physical and human resources for recovery
- 3. Issues for post-disaster reconstruction



Objective 3: Issues for Post-Disaster Reconstruction



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Resource availability

- What can we learn from past events?
- Do we have enough construction professionals, materials and equipment?
- What do we do about shortages?
- How does the shortage impact on productivity?





Resource Tracking

- Black Saturday, Saturday,
 7 February 2009
- 173 people died as a result of the fires
- Importance of Safe Resilent Places:
- Inside houses (113), Outside houses (27), vehicles (11), In garages (6), Near vehicles (5), On roadways (5), Attributed to or associated with the fire but not within fire location (4), On reserves (1), In sheds (1)







Consequences

- 450,000 ha burnt, 7,562 people displaced
- Over 3,500 structures destroyed including:
 - 2,029+ houses
 - 59 commercial properties (shops, pubs, service stations, golf clubs, etc.)
 - 12 community buildings (including 2 police stations, 3 schools, 3 churches, 1 fire station)
 - 399 machinery sheds, 363 hay sheds, 19 dairies, 26 woolsheds, 729 other farm buildings







5 months post-fire





5 months: findings



- Waste disposal + demolition key priorities
- Land-use planning
- Commitment to rebuild
- Temporary accommodation/ displacement
- No/minimal rebuilding



18 months post-fire: 2010



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18 months: findings



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Public buildings evident (schools, community centre) Rezoning/ new codes **Resourcing problems** Uncertainty from population (business/community) Still people in temporary accommodation Land sales/insurance



30 months post-fire: 2011



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- No fast recovery
 - 1/3rd of houses rebuilt
- Businesses returning but struggling
- Cost of code changes
 - Materials hard to get (new windows/roofing)
- Skilled profs. still needed





- Changed codes = slower recovery
- Insurance is problematic, slows recovery
- Need for proper resource planning (prices go up, shortages – long term)
- Logistics for builders/construction
- Builders capacity stretched (esp. dealing with traumatised home owners)
- Housing affordability problems
- Return in 2012....





Recres Project

- <u>www.recres.org.nz</u>
- Long- term study for Canterbury Recovery
- Evaluate *real-time* resource availability and resourcing issues
- Provide advice on resourcing availability, efficiency and improvements for rebuilding
- Respond to anticipated problems, monitor for best practice



Part 1: Skills availability – Housing, July 2011

- Skills/trades
- Top 5: Plasterers,
 Carpenters, Painters,
 Brick/block layers,
 Roofers
- Others : Drain layers, Plumbers, Gibstopper, Heating installers



Part 1: Solutions- Skills

Solutions

- Training Using NZ people
- Hiring skilled people overseas
- Improving project
 management
- Increasing funding
- Paying better wages
- Building material and technology innovation



Part 2: Rebuilding Resourcing Project

- Resource availability for Christchurch earthquake reconstruction (RACER)
- Survey recres.org.nz
- Supplementary Interviews
- Reporting and briefing CERA, DBH, BRANZ, EQC, MCDEM, local authorities, participant organisations





RACER online survey

- Are there shortages in human resources/ materials/ plant/ equipment
- What impact(s) are these shortages having
- What arrangements are you making to solve any shortages
- What changes do you anticipate in the next 3 months



Skills, Nov-Jan 2011/12

Main Shortages:

- Structural engineers
- Geotechnical engineers
- Draughtsperson
- Other consulting engineer professions, such as electrical engineer, mechanical engineer, resource and environmental engineer;
- Trades, such as carpenter, painting trades, and electrician



Percentage of problematic human resources





Impacts of skills shortages

- Project schedule overruns (slower delivery and delays)
- Increased workloads and pressure on employees
- •Having to turn work
- •Time wasted in advertising and recruiting
- •Compromising quality of work
- •Limiting capacity to grow business
- Increased cost in bringing people from outside Christchurch
- Impacts on other NZ offices due to relocating staff to Christchurch



Impacts of skills shortages

Impacts felt by organisations with varied size:

omicro-sized organisations - time and cost overruns

OUsing: improved project management, work-share, outside CCH recruitment

<u>medium-sized organisations</u> – unable to grow their businesses

 Using: outside CCH recruitment, improving working conditions, partnerships/alliances with other companies





Impacts of skills shortages

Impacts felt by organisations with varied size:

Olarge-sized organisations -challenges posed by the disproportionately increased workloads against their normal level before the earthquakes.

 OUsing: relocated staff, overseas recruitment, sub contracting of work, improving conditions/pay



Materials and products

Not many companies are experiencing shortages of physical resources

Sector	Problematic physical resources
Infrastructure utilities	Specialist pipe fittings
	Cement and aggregate for making concrete
	Reinforcing steel, structural steel
	Windows or glazing
Housing & Commercial	Exterior cladding materials
buildings	Paint
	Fill
	Lifts and escalators

• Impacts: construction delays





Construction plant

- 11.5% reported problems of acquiring construction machinery
- Main shortages:

Truck, Crane, Loader, Portable cabin, Excavator, Roller/paver.

Impacts

- Fulfilling other contracts
- Re-scheduling projects
- Plant hire cost escalation





Productivity

Factors negatively affecting construction productivity (in descending order):

- Waiting for council approvals
- •Delays in main contractor providing information



- Excessive head contractor/client oversight or (New) procedures
- Inadequate work specification & changed specification after work began
- •Waiting for EQC inspections/ approvals

Disaster Reconstruction Resourcing Anticipated Resource concerns

61% anticipate changes to resource availability:

- (-) more construction activities will lead to a great demand on critical resources
- (-) Competition for resources across sectors, organisations, and regions (Auckland, Nelson, and Dunedin)
- (+) More work efficiency as the procedures and processes become more familiar
- (+) companies will grow through the recovery



- Re-launch RACER online survey 1st April
- What's changed, why, where are the problems/solutions, what's anticipated, what are the needs
- Case study to inform good practice
- Interviews
- Long term mapping and dissemination

Seek long term partnerships with construction organisations

Looking for longer-term funding





- Understand and use best practice
- Keep informed and updated of anticipated resource challenges and current solutions
- Inform, educate and promote the interests of the construction industry to key decision makers





How can you take a part?

• How can you take a part? –

Come to talk to us, complete the survey (10 minutes every 3 months), give us some feedback, get involved, help us find funding!

- For further information on the ResRec project, visit <u>www.recres.org.nz</u>
- Thanks to BRANZ and UoA for initially funding the project